PUBLIC WORKS DEPARTMENT MISSION

The Public Works Department, consisting of the Airport, Cemetery, Environmental Services, Facilities Maintenance, Fleet Services, Parks & Recreation, and Streets Divisions, dedicate their efforts to provide customer service oriented, quality based, cost efficient services to the citizens of Flagstaff and their fellow City employees.

The **Parks and Recreation Division** strives to bring our community together by providing exceptional opportunities for families and individuals to enjoy our outdoor environment and to participate in programs valuable to sustaining a healthy lifestyle.

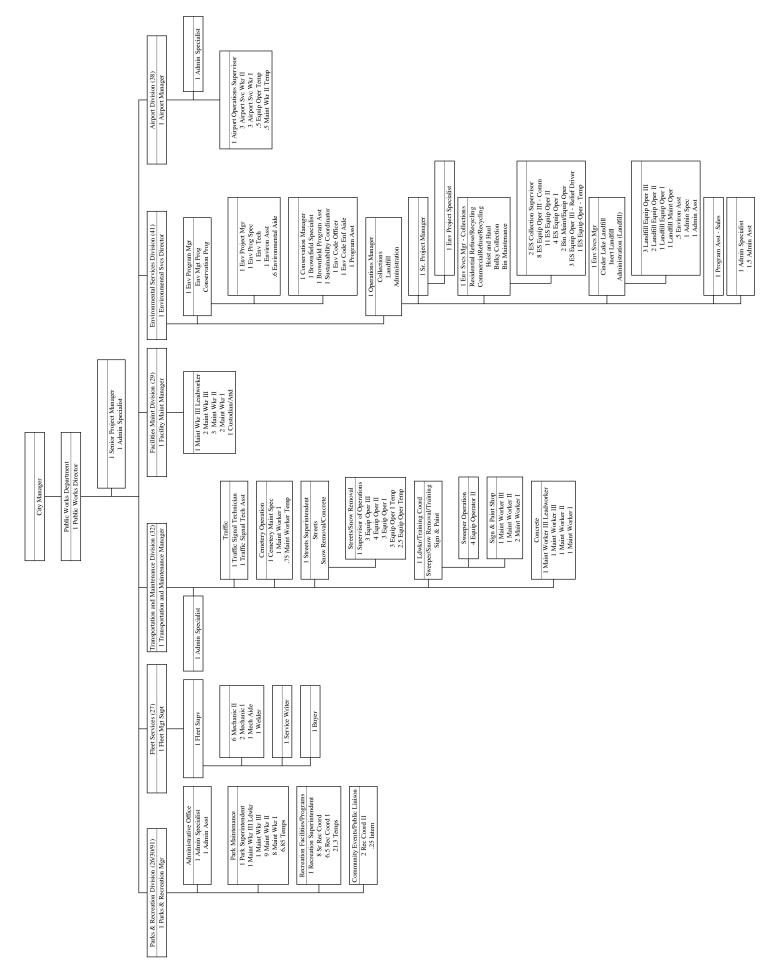
The **Fleet Services Division** vows to provide high quality, efficient maintenance services to City employees, and indirectly to Flagstaff citizens by keeping equipment in excellent condition.

The **Cemetery Division** employees dedicate themselves to offering quality customer service in a time of need; providing proper grounds maintenance that is aesthetically pleasing to the public.

The **Facilities Maintenance** mission is dedicated to providing quality service by keeping all City facilities maintained in the best condition possible through teamwork.

The **Airport and Streets Divisions** dedicate their efforts to provide quality service for the ever-growing transportation needs of our community.

The **Environmental Services Division** is comprised of a valuable team of professionals committed to providing the greater Flagstaff community with progressive management, strategies that emphasize customer service, environmental management, waste reduction, refuse and recycling correction, and sound landfill management. In partnership with citizens and agencies we embrace the concepts of sustainability, pollution prevention, and conservation of energy and natural resources.



Facilities Maintenance is dedicated to providing quality service, by keeping all City facilities maintained in the best condition possible through teamwork.

PROGRAM DESCRIPTION

The USGS Maintenance Division accounts for the costs associated with the USGS facilities owned by the City and leased by the GSA. The City currently has responsibility for Buildings 2, 3, and 6. The City will assume responsibility for Buildings 4 and 5 in 2006, giving the City the responsibility for the full campus. The Facilities and Parks Division share responsibility for the maintenance.

FY 06 ACCOMPLISHMENTS

Facility Assessments completed on Building 3 only.

FY 07 NEW INITIATIVES

- Complete Four (4) Facility Assessments on all Buildings (except Building 2 scheduled for demolition). Including 3,4,5, & 6.
- Develop Capital Improvement Long Range Plans for each building.
- > Establish Preventive Maintenance Schedules for the following: Roofing, Flooring, HVAC, Electrical, Painting, Plant Equipment, and Overhead Doors.

PERFORMANCE MEASURES

Council Priority/Goal: CAPITAL IMPROVEMENTS

Goal: Complete one Facility Assessments for each USGS facility for a total of 4.

Objective: Complete Facility Assessments.

Measures:	CY 04	CY 05	CY 06	CY 07
	Actual	Actual	Estimate	Proposed
Complete one per quarter (4 of 4 buildings-USGS-3, 4, 5, and 6).	N/A	N/A	1	4

Council Priority/Goal: CAPITAL IMPROVEMENTS

Goal: Develop Capital Improvement Plans for each building for a total of four.

Objective: Develop Capital Improvement Plans.

Objective: Develop Capital Improvement Filans.	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Complete one plan per quarter (4 buildings).	N/A	N/A	N/A	4

Council Priority/Goal: QUALITY OF LIFE

Goal: Establish Preventative Maintenance schedules for HVAC, Roofing, Electrical, Painting, Plant Eq, Flooring, and

Overhead Doors.

Objective: Establish PM schedules.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Complete PM schedules for each facility before 2008 budget.	N/A	N/A	N/A	7

EXPENDITURES BY CATEGORY:										
		Actual	1	Adopted	Estimated			Proposed		
	Ex	penditures		Budget	Expenditures		Budget		Bud	dget-Budget
	20	004-2005	2	005-2006	20	005-2006	2	2006-2007	'	Variance
PERSONAL SERVICES	\$	12,438	\$	20,708	\$	20,708	\$	30,735	\$	10,027
CONTRACTUAL		670,613		685,539		682,790		991,849		306,310
COMMODITIES		4,143		225,300		15,300		275,285		49,985
CAPITAL								-		-
TOTAL	\$	687,194	\$	931,547	\$	718,798	\$	1,297,869	\$	366,322
EXPENDITURES BY PROGRAM:										
ADMINISTRATION	\$	464,839	\$	463,839	\$	463,839		462,439.00	\$	(1,400)
MAINTENANCE-BLDG #2		33,291		54,350		50,065		21,750.00		(32,600)
BUILDING 6		114,121		119,216		120,752		139,539.00		20,323
USGS BUILDING 3		74,943		294,142		84,142		304,900.00		10,758
USGS BUILDING 4		-		-		-		163,871.00		163,871
USGS BUILDING 5		-		-		-		80,370.00		80,370
BUILDING #2 DEMO		-		-		-		125,000.00		125,000
TOTAL	\$	687,194	\$	931,547	\$	718,798	\$	1,297,869	\$	366,322
SOURCE OF FUNDING:										
	GEN	IERAL FUND)				\$	1,297,869		
							\$	1,297,869		
COMMENTARY:										

The USGS operating budget has increased 39% and there are no capital expenditures. Personal Services increases are due to a 9% pay plan adjustment and increases in Arizona State Retirement, health insurance, and dental insurance. Contractual increases are due to demolition of building #2 and improvements to building #'s 4 and 5. Commodity increases are due to Materials and Supplies expenses for building #'s 3, 4, 5, and 6. There is no major capital (>\$10,000) for this division.

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The Public Works Department dedicates its efforts to provide customer service oriented, quality based, cost efficient services to the citizens of Flagstaff and their fellow City employees.

PROGRAM DESCRIPTION

This division is responsible for the general administration of all the Public Works divisions, including the Airport, Cemetery, Environmental Services, Facilities Maintenance, Fleet Services, Parks and Recreation, and Streets.

FY 06 ACCOMPLISHMENTS

- ✓ Twenty-six employees received City Manager's Excellence Awards: Humphreys Award - Mindy Meyers; Agassiz Awards - Ben Fisk for Quality, Rebecca Sayers for Professionalism, Ron Long for Responsiveness, Collection Crew for Teamwork.
- ✓ Longevity continues to be celebrated by employees: nine - 5 years, five - 10 years, five - 15 years, two -20 years, one - 36 years, and 1 retired with thirtyseven years of service.
- ✓ Public Works successfully coordinated the City United Way Campaign exceeding our goal of \$40,000!

FY 07 NEW INITIATIVES

Establish a multidivisional Safety Task Force with Facilities Maintenance to ensure workplace safety and OSHA compliance.

01/ 00

01/ 07

01/05

PERFORMANCE MEASURES

Council Priority/Goal: ORGANIZATIONAL SUPPORT

Goal: Effective Safety Program.

Objective: No lost-time injury accidents

Journal of the contract the				
	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Amount of time lost due to injury accidents.	7 days lost	4 days lost	10 days lost*	0 days lost
	386,880 hours of work <0.0186%	399,880 hours of work <0.008		
* 6 Days Lost/Accident as of February 2006				

Council Priority/Goal: ORGANIZATIONAL SUPPORT

Goal: Effective Vehicle Safety Program.

Objective: Reduce Vehicular Accidents by 15%.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Number of accidents compared to last year.	34	40	34	28
	accidents	accidents	accidents	
Number of accidents per thousand miles	850,000	920,000		
	miles	miles		
	1 accident	1 accident	-15%	-15%
	/ 25,000	/ 23,000		
	miles	miles		

0)/ 0.4

Council Priority/Goal: ORGANIZATIONAL SUPPORT

Goal: Increase employee knowledge and certification.

Objective: Better trained workforce; increase job enrichment, reduce turnover except for retirement.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Number of classes taken.	322	176	200	225
Number of new certifications earned/maintained (baseline).	N/A / N/A	74/337	20/411	20/461

EXPENDITURES BY CATEGORY:										
EXI ENDITORES BY SATESSICT.		Actual A		Adopted	F	stimated		Proposed		
		penditures		Budget	_	penditures		Budget	Duc	lget-Budget
		004-2005		005-2006		005-2006		006-2007		/ariance
PERSONAL SERVICES	\$	198,467	\$	219,013	\$	275,528	\$	226,795	\$	7,782
CONTRACTUAL		6,505		6,028		26,261		9,750		3,722
COMMODITIES		6,542		6,897		7,370		5,125		(1,772)
CAPITAL		-		-		-		29,000		29,000
TOTAL	\$	211,514	\$	231,938	\$	309,159	\$	270,670	\$	38,732
EXPENDITURES BY PROGRAM:										
GENERAL ADMINISTRATION	\$	211,514	\$	231,938	\$	309,159	\$	270,670	\$	38,732
TOTAL	\$	211,514	\$	231,938	\$	309,159	\$	270,670	<u>\$</u> \$	38,732
			<u> </u>	201,000	Ť	000,100	Ť	210,010		00,102
SOURCE OF FUNDING:										
COUNCE OF FORDING.	CEN	ERAL FUND	,				\$	55,901		
			,				Φ			
		ARY						79,452		
				ENUE FUND				80,941		
		ORT FUND						45,382		
	ENV	IRONMENTA	AL SE	RVICES FUN	1D			88,446		
							\$	350,122		

COMMENTARY:

The Public Works Administration operating budget has increased 4% and capital expenditures total \$29,000 resulting in an overall net increase of 17%. Personal Services increases are due to a 9% pay plan adjustment and increases in Arizona State Retirement, health insurance, and dental insurance. Contractuals increases are due to an increase in Other Miscellaneous Services expense. Commodities decreases are due to a decrease in Miscellaneous Computer expense. Major capital (>\$10,000) includes the replacement of a vehicle with a hybrid.

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The Parks and Recreation Division strives to bring our community together by providing exceptional opportunities for families and individuals to enjoy our outdoor environment and to participate in programs valuable to sustaining a healthy lifestyle.

PROGRAM DESCRIPTION

Parks staff is responsible for the maintenance and management of parks and sports fields; school fields improved by BBB funds; HURF right-of-ways, BBB Streetscapes, FUTS trails, downtown areas, grounds at City buildings, including recreation centers, library, City Hall, and USGS, and snow removal from City owned parking lots and designated City sidewalks and alleyways. The Parks and Recreation weed and tree management plan are also budgeted in this division.

FY 06 ACCOMPLISHMENTS

- ✓ Construction of a 2.2 acre Freestyle BMX facility
- Assisted with planning and installation of a new 18hole Disc Golf Course in McPherson Park

- ✓ Completed Thomas and Christensen School field improvements
- Introduced and released three species of weevils to aid in the control of diffuse knapweed - biological release
- ✓ Completed the final phase of demolition work at the Thorpe Park Softball Complex in preparation for the 1996 Bond Project Improvements
- ✓ Resurfaced tennis courts and replaced net posts and screens at Flagstaff Recreation Center (4 courts)
- ✓ Replaced net posts and screens at Thorpe Park tennis courts (4 courts)

FY 07 NEW INITIATIVES

- Replacement of softfall materials at Bushmaster, McPherson, Smokerise, and Cheshire Parks
- Resurfacing of basketball courts at Cheshire Park
- Fence replacement at the North Softball Field at Thorpe Park
- Fence replacement at Cheshire Park
- Oversight and coordination of the landscape installation at Thorpe Park and the new Aquatic/Multi-generational Center

CV 07

PERFORMANCE MEASURES

Council Priority/Goal: QUALITY OF LIFE

Goal: Enhance the quality of life for our community by providing comprehensive park resources, services and programs

Objective: Maintain parks, trails, and beautification projects at the highest level of service

	CY 04	CY 05	CY 06	CYU/
Measures:	Actual	Actual	Estimate	Proposed
BBB Landscape areas	40%	40%	40%	50%
Parks	70%	70%	70%	70%
Sportsfields	75%	75%	80%	82%

Council Priority/Goal: PUBLIC SAFETY

Goal: Maintain safe parks through active involvement in an integrated public safety system

Objective: Identify and complete maintenance upgrades and inspections at all parks and park amenities

	C1 04	C 1 U5	C1 06	CTU/
Measures:	Actual	Actual	Estimate	Proposed
Conduct Bi-weekly safety inspections of parks and playground equipment	85%	85%	85%	85%
Complete daily and weekly maintenance tasks at all park areas	70%	70%	70%	70%
Maintain number of professional certifications for inspections and maintenance applications	6	12	50	55

Council Priority/Goal: QUALITY OF LIFE

Goal: Decrease park vandalism

Objective: Implement a tracking and response log that will identify annual vandalism costs, locations and frequencies, and types, in order to develop prevention procedures to address and deter future acts

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Annual vandalism costs	\$27,285	\$24,988	\$25,000	\$23,000
Respond time to correction	48 hrs.	36 hrs.	24 hrs.	24 hrs.
Prevention measures implemented	40%	43%	45%	47%

EXPENDITURES BY CATEGORY:										
		Actual		Adopted	Е	Estimated		Proposed		
	Ex	penditures		Budget	Ex	penditures		Budget	Bud	get-Budget
		004-2005	2	005-2006		005-2006	2	2006-2007		ariance
PERSONAL SERVICES	\$	983,384	\$	1,122,497	\$	1,189,638	\$	1,227,488	\$	104,991
CONTRACTUAL		596,405		721,590		686,181		793,375		71,785
COMMODITIES		333,455		326,802		342,084		379,717		52,915
CAPITAL		257,491		96,000		112,165		289,400		193,400
TOTAL	\$	2,170,735	\$	2,266,889	\$	2,330,068	\$	2,689,980	\$	423,091
EXPENDITURES BY PROGRAM:										
GENERAL ADMIN	\$	128,080	\$	145,300	\$	111,923	\$	178,985	\$	33,685
PARK GROUNDS MAINT.		723,977		567,386		559,273		747,476		180,090
PARK BLDGS & FAC MAINT.		22,546		27,669		33,326		28,869		1,200
BBB-STREETSCAPE/MEDIAN		187,531		220,286		210,177		230,393		10,107
RIGHT OF WAYS/MEDIAN		61,059		84,038		96,253		87,038		3,000
FUTS TRAIL SYSTEM		71,089		112,133		120,291		124,491		12,358
HERITAGE SQUARE MAINT		39,875		41,795		41,424		63,851		22,056
BBB RECREATION FIELDS		624,694		887,199		869,022		1,007,272		120,073
DOWNTOWN MAINTENANCE		49,377		63,631		71,239		95,590		31,959
NON-PARKS GROUNDS/LANDSCA		131,373		117,452		115,749		126,015		8,563
DISASTER RECOVERY		111,259		-		75,195		-		-
FRANCIS SHORT POND GRANT		19,875				26,196		-		-
TOTAL	\$	2,170,735	\$	2,266,889	\$	2,330,068	\$	2,689,980	\$	423,091
SOURCE OF FUNDING:										
	GEN	NERAL FUND					\$	2,689,980		
							\$	2,689,980		
COMMENTADY										

COMMENTARY:

The Parks operating budget has increased 11% and capital expenditures total \$289,400 resulting in an overall net increase of 19%. Personal Services increases are due to 1 FTE staffing addition that includes Maintenance Worker I positon. Contractuals increases are due to increases in Rent, Utilities, Travel, and Other Miscellaneous Services. Commodities increases are due to increases in Operating Supplies and Gas & Oil expenses. Major capital (>\$10,000) includes \$15,000 for wood fiber replacement, \$12,600 for resurfacing a tennis court, \$18,500 for an air compressor, \$64,000 for two skid steer tractors, \$81,500 for fence repair, \$20,000 for flagpole restoration, and \$35,000 for replacement of two 1/2 ton pickups.

The Fleet Services Division vows to provide high quality, efficient maintenance services to City employees, and indirectly to Flagstaff citizens by keeping equipment in excellent condition.

PROGRAM DESCRIPTION

To establish efficient and effective delivery of City fleets services by providing customer agencies with safe, reliable, economical, and environmentally sound transportation and related support services that are responsive to the needs of customer departments and that conserve vehicle value and equipment investment.

FY 06 ACCOMPLISHMENTS

- Provided users with monthly and quarterly fuel and operations reports.
- Conducted an annual customer service satisfaction survey and benchmark tracking of data to improve service levels.

- ✓ Kept mechanic productivity at 90% to ensure proficiency and timely repairs and maintain break even labor charge out.
- Study and development of needs assessment by HTE from users input and enhancements to better serve customers needs.

FY 07 NEW INITIATIVES

- Analyze H.T.E. City needs assessment and improve services, efficiencies and implement user comments.
- Improve 50,000 mile extensive preventive maintenance program by scheduling tune ups.
- Develop extensive vehicle safety check lists for services performed at the preventive maintenance shop.
- Keep technician comeback repairs to less than 1% for all technicians.
- Monitor vehicle utilization to ensure light duty fleet meets established utilization criteria and rotate under-utilized vehicles when practical.

PERFORMANCE MEASURES

Council Priority/Goal: CUSTOMER SERVICE

Goal: To ensure user department vehicles/equipment are serviced as scheduled.

Objective: To complete preventative maintenance (PM) appointments within the month scheduled.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Percentage of completed scheduled PM services	91%	93%	95%	97%

Council Priority/Goal: CUSTOMER SERVICE

Goal: To establish heavy equipment repair time standards.

Objective: To standardize technician time charged to replace various components (i.e. brooms, brakes and tires).

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Identify and track 12 types of components and repair	N/A	1	6	12

Council Priority/Goal: <u>CUSTOMER SERVICE</u>

Goal: Continue to maintain quality repair services.

Objective: To keep technician repair come backs to less than one percent.

Measures:	CY 04	CY 05	CY 06	CY 07
	Actual	Actual	Estimate	Proposed
Percentage of come backs per technician	N/A	N/A	1%	1%

EXPENDITURES BY CATEGORY:											
	Actual						stimated	F	Proposed	Door	land Donlard
	Expenditures		Expenditures Budget Expenditures 2004-2005 2005-2006 2005-2006		21	Budget 006-2007		lget-Budget /ariance			
PERSONAL SERVICES	\$	135,780	\$	134,708	\$	146,447	\$	168,984	\$	34,276	
CONTRACTUAL	·	117,004		92,914	•	111,579	·	111,728		18,814	
COMMODITIES		(173,936)		(183,416)		(258,026)		(280,712)		(97,296)	
CAPITAL		-		80,250		78,419		34,125		(46,125)	
TOTAL	\$	78,848	\$	124,456	\$	78,419	\$	34,125	\$	(90,331)	
EXPENDITURES BY PROGRAM:											
OFNEDAL ADMINISTRATION	•	07.070	•	40.000	•	40.004	_	(40, 400)	•	(00,000)	
GENERAL ADMINISTRATION	\$	67,878	\$	43,993	\$	16,901	\$	(16,400)	\$	(60,393)	
INVENTORY MANAGEMENT PREVENTIVE MAINTENANCE		70,630 136,240		73,398 115,396		76,780 121,157		85,333 124,318		11,935 8,922	
VEHICLE REPAIR		(268,204)		(211,934)		(236,601)		(247,680)		(35,746)	
POOL VEHICLES-CITY HALL		6,083		9,500		10,728		10,000		500	
POOL VEHICLES-SHOP		5,655		27,000		25,149		7,300		(19,700)	
OTHER SHOP WORK		60,554		67,103		64,305		71,254		4,151	
SHOP IMPROVEMENTS		12				· -		_		-	
TOTAL	\$	78,848	\$	124,456	\$	78,419	\$	34,125	\$	(90,331)	
SOURCE OF FUNDING:											
		ERAL FUND					\$	(175,585)			
		ARY FUND						625			
	HIGHWAY USER REVENUE FUND						66,427				
	WATER AND WASTEWATER FUND					23,977					
	STORMWATER FUND AIRPORT FUND					34					
		IRONMENTA	I SEI	DVICES ELIN	ID			3,491 115,156			
	LINV		AL OEI	IVIOLO I'UIV	טו		\$	34,125			
								7.,.20			

The Fleet Services operating budget is a \$0 base budget meaning the division expects to recover ongoing operating expenditures through charges for services and markups on parts and fuel. Shop rate is currently \$49.00 per hour and does not cover one-time and capital requests. Personal Services increase are due to a 9% pay plan adjustment and increases in Arizona State Retirement, health insurance, and dental insurance. Contractuals increases is due to increases in Utilities expense. Commodity increases are due to higher markups to cover higher parts and fuel expenses. Major capital (>\$10,000) includes \$10,000 to resurface the lower shop floor and \$10,000 for an air exhaust system.

Annual Financial Plan 200 City of Flagstaff

Citizen Cemetery employees dedicate themselves to offering quality customer service in a time of need and providing proper grounds maintenance that is aesthetically pleasing to the public.

PROGRAM DESCRIPTION

Under the direction of the Transportation and Maintenance Manager, the City maintains Citizens Cemetery performing services related to opening/closing of graves, lot sales, record keeping, facility and grounds maintenance. The Cemetery also provides opening/closing services for the Calvary Cemetery.

FY 06 ACCOMPLISHMENTS

✓ The purchase of a new riding mower uder the estimate budget.

- ✓ The purchase of Cemetery Mapping and software.
- ✓ Met with Flagstaff Masonic Lodge #7 on Upgrading Mason D Section.
- Met with American Legion on Upgrading of Veteran-C Section.
- Worked with Church and youth organization on community projects.

FY 07 NEW INITIATIVES

- Continue working with Flagstaff Masoic Lodge #7 on Upgradeing Mason D and E Section.
- Continue working with American Legion on Upgrading of Veteran-C Section.
- Grounds up-keep (Mowing turf section once per week, Trimming Turf Section once every two weeks, edging every fourth week).
- Cost Comparison of Cemetery fees other Arizona cemetery.

PERFORMANCE MEASURES

Council Priority/Goal: <u>CUSTOMER SERVICE</u> **Goal:** Upgrade of section Mason-D and Veteran-C

Objective: To enhance these sections to a more aesthetically looking section.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Irrigation System installed (Started talks 2005)	N/A	50	50	100

Council Priority/Goal: CUSTOMER SERVICE

Goal: Grounds Up-Keep of turf Section

Objective: Mow and Triming turf section in a timely matter

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Mowing turf section every week	50	50	75	75
Trimming of Grass Seciton every week	50	25	50	75

Council Priority/Goal: FISCAL HEALTH
Goal: Cemetery Cost Comparison

Objective: Measurement of our fees in comparison of other cemetery in AZ

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Fees Comparison 11/25/06	50	75	75	100

EXPENDITURES BY CATEGORY:										
	Actual		Adopted		Estimated		Р	roposed		
	Exp	Expenditures		Budget	Ex	penditures	Budget		Buc	dget-Budget
		004-2005		2005-2006		005-2006		006-2007		Variance
PERSONAL SERVICES	\$	95,424	\$	100,768	\$	98,480	\$	120,249	\$	19,481
CONTRACTUAL		39,372		55,130		51,019	,	57,905		2,775
COMMODITIES		6,425		33,807		12,734		39,175		5,368
CAPITAL		15,928		18,000		17,007		´-		(18,000)
TOTAL	\$	157,149	\$	207,705	\$	179,240	\$	217,329	\$	9,624
								,		•
EXPENDITURES BY PROGRAM:										
GENERAL SERVICES	\$	1,905	\$	23,025	\$	1,731	\$	23,025	\$	-
OPENING & CLOSING		58,839		51,880		49,204	,	55,714		3,834
MAINTENANCE OF BUILDINGS		4,459		4,500		5,069		6,075		1,575
MAINTENANCE OF GROUNDS		91,946		128,300		123,236		132,515		4,215
TOTAL	\$	157,149	\$	207,705	\$	179,240	\$	217,329	\$	9,624
SOURCE OF FUNDING:										
	GEN	ERAL FUND)				\$	217,329		
							\$	217,329		

The Cemetery operating budget has increased 15% and there are no capital expenditures. Personal Services increases are due to a 9% pay plan adjustment and increases in Arizona State Retirement, health insurance, and dental insurance. Contractuals increases are due to increases in Telephone and Utilities expenses. Commodities decreases are due to decreases in Computer Equipment and Software expense. There is no major capital (>\$10,000) for this division.

Facilities Maintenance is dedicated to providing quality service, by keeping all City facilities maintained in the best condition possible through teamwork.

PROGRAM DESCRIPTION

Under the direction of the Transportation & Maintenance Manager, the Public Facilities Maintenance division is responsible for all maintenance and upgrades of all City buildings.

FY 06 ACCOMPLISHMENTS

✓ Develop and complete Facility Assessments for each City building owned or leased (32 total excludes Utilities).

FY 07 NEW INITIATIVES

- Develop and maintain Preventive Maintenance (PM) programs for the following: HVAC, Electrical, Overhead Doors, Roofing, Flooring, Plant Equipment, and Painting.
- Develop Long Range Capital Improvement Plans.
- Implement a new Work Order system, track and improve measures.

PERFORMANCE MEASURES

Council Priority/Goal: CAPITAL IMPROVEMENTS

Goal: Complete Facility Assessments on 32 City buildings each year.

Objective: Complete Facility Assessments.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Assessments completion (8 per quarter).	N/A	N/A	20	32
Work dispatched and completed (8 per quarter).	N/A	N/A	20	32

Council Priority/Goal: QUALITY OF LIFE

Goal: Develop and maintain PM programs for the following: HVAC, Elect, OHD, Roofs, Floors, Plant Equip, & Paint.

Objective: Develop and maintain PM programs.

Measures:	CY 04 Actual	CY 05 Actual	CY 06 Estimate	CY 07 Proposed
Complete PM schedules before 2008 budget.	N/A	N/A	3	7
(Complete one every two months)				

Council Priority/Goal: CAPITAL IMPROVEMENTS

Goal: Develop Long Range Capital Improvements Plan used for 10-year budget planning.

Objective: Develop Long Range Capital Improvements.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Complete entire plan before 2008 budget.	N/A	N/A	0	1
Complete 2007 Major repair projects (as approved & listed)	N/A	N/A	0	21
(Complete 2 per month)				

Council Priority/Goal: CUSTOMER SERVICE

Goal: Implement Work Order system used for work dispatching and controls.

Objective: Implement Work Order system.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Work Order system implementation	N/A	N/A	0	1

EXPENDITURES BY CATEGORY:										
		Actual	Α	dopted	E:	stimated		Proposed		
	Exp	enditures	E	Budget	Expenditures		Budget		Budget-Budget	
	20	04-2005	20	05-2006		005-2006	2	2006-2007		/ariance
PERSONAL SERVICES	\$	303,480	\$	319,848	\$	316,580	\$	361,843	\$	41,995
CONTRACTUAL		351,450		226,601		244,784		210,143		(16,458)
COMMODITIES		60,453		379,889		250,608		1,007,853		627,964
CAPITAL		108,115		28,025		50,818		26,000		(2,025)
TOTAL	\$	823,498	\$	954,363	\$	862,790	\$	1,605,839	\$	651,476
EXPENDITURES BY PROGRAM:										
GENERAL ADMINISTRATION	\$	243,626	\$	294,258	\$	280,295	\$	464,832	\$	170,574
CUSTODIAL SERVICE		83,500		87,183		87,560		91,216		4,033
STRUCTURAL & OTHER MAINT.		307,505		406,215		239,142		912,159		505,944
MAINT-MECH,ELECT & PLUMB		171,695		150,677		228,171		121,435		(29,242)
BEAVER ST ANNEX		21		-		-		-		-
MILLIGAN HOUSE		10,934		7,380		10,920		8,237		857
APS BUILDING		2,362		-		9,230		5,660		5,660
ASPEN - ANDY'S		2,543		8,200		2,651		2,300		(5,900)
MURDOCK		1,300		450		4,821		-		(450)
MISC. IMPROV. CIT		12						-		-
TOTAL		823,498	\$	954,363	\$	862,790	\$	1,605,839	\$	651,476
SOURCE OF FUNDING:										
	GEN	ERAL FUND)				\$	1,497,252		
	HIGH	IWAY USER	REVE	NUE FUND				35,397		
	WAT	ER AND WA	STEW	/ATER FUN	D			23,434		
		RMWATER I	FUND					8,239		
		ORT FUND						16,344		
	ENVI	RONMENTA	AL SEF	RVICES FUN	1D			25,173		
							\$	1,605,839		
COMMENTARY										

The Facilities Maintenance operating budget has increased 71% and capital expenditures total \$26,000 resulting in an overall net increase of 68%. Personal Services increases are due to 1 FTE staffing addition for the Maintenance Worker III position. In addition there is a 9% pay plan adjustment and increases in Arizona State Retirement, health insurance, and dental insurance. Contractual decrease is due to lower Consulting expenses. Commodity increases are due to increased Materials & Supplies, Equipment, and Gas & Oil expenses. Major capital (> \$10,000) includes a replacement vehicle.

The mission of the Parks and Recreation Division is to bring our community together by providing exceptional opportunities for families and individuals to enjoy our outdoor environment and to participate in programs valuable to sustaining a healthy lifestyle.

PROGRAM DESCRIPTION

Recreation staff is responsible for the management and operation of two community centers, an adult center, an ice arena, two swimming pools, and numerous sports fields. Special event and use permits are coordinated for organizations and individuals; "leisure learning" activities are programmed for all ages and abilities, and sports are facilitated for both adults and youth. All Parks and Recreation administrative functions and master plan management are also budgeted in this division.

FY 06 ACCOMPLISHMENTS

✓ Coordinated focus groups and community workshops for the Thorpe Park Improvement Project and Aquatic/Multi-generational Center; developed a business proforma, programming, site selection and preliminary design for the Aquatic/Multi-generational Center

- Revision of the Special Event Permit Package
- ✓ Received APRA Awards for (1.) Outstanding Community and Neighborhood Event Award for "Soar Into Spring!" and (2.) Outstanding Partnership with the Media Award
- Secured federal funding through the Weed and Seed Grant Initiative for tutoring and employment services at Cogdill Recreation Center

FY 07 NEW INITIATIVES

- Completion of Facility Management Plans for all park facilities
- Coordinate the design and construction of the Aquatic/Multi-generational Center
- Coordinate the design and construction of the Adult Center renovation project
- > Implementation of RecTrac upgrades to include credit card processing and online registration
- Development of conceptual design for land use planning of McMillan Mesa
- Facilitate IGA renewals for shared use with FUSD for pool, fields and facilities
- Explore options for a joint City/County Recreation, Parks and Open Space Master Plan

PERFORMANCE MEASURES

Council Priority/Goal: COLLABORATION

Goal: Continued partnerships

Objective: Strength and enhance recreation services through new and continuing partnerships with other community agencies that optimize the delivery of services to citizens

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Participation with FUSD through shared facility IGA's	yes	yes	yes	yes
Participation with County services for Senior Nutrition	yes	yes	yes	yes
Participation with AZ Nutrition Network to provide youth	yes	yes	yes	yes
classes				

Council Priority/Goal: CAPITAL IMPROVEMENT

Goal: Plan, design, improve and construct community recreational facilities

Objective: Implement the Recreation Capital Program by completing the design and construction of identified recreation

projects

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Freestyle BMX Facility	no	no	yes	yes
Thorpe Park Improvement Project	no	no	yes	yes
Aquatic/Multi-generational Center	no	no	no	yes

Council Priority/Goal: FISCAL HEALTH

Goal: Promote sound fiscal health by addressing cost recovery levels of recreational programs and services

Objective: Maintain self-sufficiency percentages

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Improve gross revenue	\$572,800	\$561,492	\$455,100	\$850,400
Improve self-sufficiency percentage	33%	29%	23%	37%
Annual review of fees and charges	yes	yes	yes	yes

Council Priority/Goal: QUALITY OF LIFE

Goal: Enhance the quality of life for the community by providing comprehensive recreation programs and services

Objective: Increase and/or expand the number of new events and programs annually

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Senior programs, services, events	3	3	3	3
Adult programs, services, events	0	3	2	4
Youth programs, services, events	1	3	2	3

EXPENDITURES BY CATEGORY:										
		Actual		Adopted	I	Estimated		Proposed		
	Ex	penditures		Budget	E	kpenditures		Budget	Bud	lget-Budget
	2	004-2005	05 2005-2006 2005-2006		2005-2006 2005-2006		2	2006-2007	\	/ariance
PERSONAL SERVICES	\$	1,239,875	\$	1,403,670	\$	1,353,426	\$	1,574,902	\$	171,232
CONTRACTUAL		372,349		426,845		421,790		457,510		30,665
COMMODITIES		175,223		208,585		206,043		240,005		31,420
CAPITAL		98,693		19,500		47,803		46,700		27,200
TOTAL	\$	1,886,140	\$	2,058,600	\$	2,029,062	\$	2,319,117	\$	260,517
EXPENDITURES BY PROGRAM:										
GENERAL ADMINISTRATION	\$	505,977	\$	431,650	\$	531,428	\$	650,792	\$	219,142
ATHLETIC PROGRAMS		142,018		206,457		155,820		228,815		22,358
PARKS & RECR COMMISSION		900		2,070		840		2,220		150
AQUATICS		156,330		209,409		183,870		168,446		(40,963)
MURDOCK CENTER		31		-		-		-		-
FLAGSTAFF RECREATION CNTR		265,490		285,440		297,003		318,997		33,557
ADULT CENTER		157,046		233,076		220,740		229,064		(4,012)
COGDILL CENTER		157,479		192,115		180,941		199,035		6,920
YOUTH COMMISSION		-		10,435		10,370		10,435		-
JAY LIVELY ACTIVITY CENTR		360,279		432,620		388,605		433,491		871
COMMUNITY SERVICES/EVENTS		56,650		55,328		55,120		77,822		22,494
AFTER SCHOOL ANCHOR PROG		-		-		2,900		-		-
RECREATION GRANTS		8,603		-		1,425		-		-
DISASTER RECOVERY		72,035		-		-		-		-
FACILITIES ADA CO		3,302						-		_
TOTAL	\$	1,886,140	\$	2,058,600	\$	2,029,062	\$	2,319,117	\$	260,517
SOURCE OF FUNDING:										
	GEN	NERAL FUND					\$	2,319,117		
							\$	2,319,117		

The Recreation operating budget has increased 11% and capital expenditures total \$46,700 resulting in an overall net increase of 13%. Personal Services increase is due to 1.24 FTE staffing additions that include a Senior Recreation Coordinator for the Muli-Gen facility. Contractuals increases are due to increases in Janitorial, Utilities, and Other Miscellaneous Services expenses. Commodities increases are due to Computer and Other Equipment expenses. Major capital (>\$10,000) is \$13,000 for Flag Rec carpet/tile replacement and \$11,300 interior painting.

The Streets Division dedicates its efforts to provide quality service for the ever-growing transportation needs of our community.

PROGRAM DESCRIPTION

The Street Division is responsible for maintenance to paved and unpaved streets within the City. Providing street sweeping, snow and ice control, striping, regulatory sign maintenance, pothole patching, drainage maintenance, streetlight and traffic signal maintenance.

FY 06 ACCOMPLISHMENTS

- ✓ Installed reclaimed water line to Public Works wash rack.
- ✓ Incorporated into our maintenance routine Pavement Management Software

- ✓ Applied & received grant from Homeland Security a barricade trailer.
- ✓ Was involved in the Francis Short Pond restoration.
- ✓ Completed the Tunnel Springs FUTS construction

FY 07 NEW INITIATIVES

- Purchase new 10-wheel dumptruck with the addition of a side wing plow for use on 89N & E. Rte 66.
- Develop a sign inventory program using an Intern to collect and input data.
- Maintain current level of service with the addition of ADOT turnbacks ie, 89N and E. Rte. 66
- Develop specs, evaluate and purchase two new front end loaders
- Develop specs and purchase new street sweeper

PERFORMANCE MEASURES

Council Priority/Goal: CUSTOMER SERVICE

Goal: Maintain Sweeping Standards

Objective: Keep residential streets swept bi-monthly and respond to accidents within 45 minutes

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Minimize downtown on sweepers	96%	80%	95%	95%
Clean oil spills & traffic accidents	98%	90%	90%	90%

Council Priority/Goal: <u>PUBLIC SAFETY</u> Goal: Response Time for Pothole Repair

Objective: Repair potholes with 24 hours of notice

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Inspect and dispatch patch unit & followup	90%	95%	95%	100%
Complete all 5 patch areas of city within 2 month period	25%	55%	70%	85%

Council Priority/Goal: PUBLIC SAFETY

Goal: All Highway painting will be refreshed throughout the Spring & Summer Program

Objective: Complete all street painting by September 1, 2006

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Red & Yellow Curbs (1/2 the city)	90%	90%	95%	100%
Refresh bike symbols	10%	20%	20%	50%

Council Priority/Goal: PUBLIC SAFETY

Goal: Maintain dirt roads in a safe passable condition

Objective: Grade dirt streets twice monthly

•	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Grade dirt streets bi-monthly	90%	90%	90%	95%

EXPENDITURES BY CATEGORY:										
		Actual		Adopted	E	Estimated		Proposed		
	E	Expenditures Budget		Expenditures		Budget		Budget-Budget		
	2	2004-2005	2	005-2006	2	2005-2006	2	2006-2007	\	/ariance
PERSONAL SERVICES	\$	1,742,007	\$	1,955,048	\$	1,592,499	\$	2,046,876	\$	91,828
CONTRACTUAL		452,560		476,687		375,894		473,290		(3,397)
COMMODITIES		618,539		728,190		635,416		831,390		103,200
CAPITAL		173,256		516,000		75,692		1,079,000		563,000
TOTAL	\$	2,986,362	\$	3,675,925	\$	2,679,501	\$	4,430,556	\$	754,631
EXPENDITURES BY PROGRAM:										
GENERAL ADMINISTRATION	\$	223,562	\$	276,497	\$	104,532	\$	412,905	\$	136,408
STREET CLEANING	•	256,439	•	306,913	•	328,273	Ť	495,372	*	188,459
SNOW CONTROL		495,472		963,571		299,786		1,180,104		216,533
SIGN,SIGNAL,MARK & LIGHT		275,863		334,290		327,378		361,602		27,312
STREET MAINTENANCE		1,098,231		1,208,779		1,115,938		1,245,106		36,327
DRAINAGE WAY MAINTENANCE		163,132		134,439		137,050		163,872		29,433
TRAINING		725		1,900		1,649		1,900		-
STREET LIGHTS		271,711		282,770		216,645		282,770		-
TRAFFIC SIGNAL MAINTENANC		178,362		166,766		148,250		286,925		120,159
DISASTER RECOVERY		22,351		-		-		-		-
WESTRIDGE ROADS		514		_		_		-		-
TOTAL	\$	2,986,362	\$	3,675,925	\$	2,679,501	\$	4,430,556	\$	754,631
SOURCE OF FUNDING:										
	HIG	HWAY USER	REV	ENUE FUND			\$ \$	4,430,556 4,430,556		
COMMENTARY								,,.		

COMMENTARY:

The Streets Maintenance operating budget has increased 6% due to increase in personnel costs for market increases and other employee benefits such as medical and dental insurance increases and costs associated with one new FTE. Other increases are due to increase in cost of petroleum, concrete and utilities. Capital has increased due to carry forward of vehicles and machinery that will not be purchased by June 30th.

The Airport Division dedicates its efforts to provide quality service for the ever-growing transportation needs of our community.

PROGRAM DESCRIPTION

The Airport Division operates and maintains Flagstaff Pulliam Airport. The Airport is certificated as a non-hub air carrier and general aviation airport by the Federal Aviation Administration (FAA). Responsibilities of the division include administration, safety, operations, and maintenance of all buildings and pavements with federal mandates to provide aircraft rescue/fire-fighting, medical response, and security. Other services are provided through lease agreements with the direct service providers, (i.e. airlines, car rental agencies, fixed base operators, and other concessionaires). The division is also developing the Airport Business Park.

FY 06 ACCOMPLISHMENTS

- Completed construction of aircraft storage hangars thus reducing the number of aircrafts forced to be stored outdoors and increasing based aircrafts.
- Completed overlay of the airport runway utilizing an ADOT grant. The project will preserve the surface and enhance safety.

- ✓ Completed new Airport Master Plan, FAR Part 150 Noise Impact Study.
- Completed construction of new airport operations and fire facility.
- ✓ Completed runway extension Environmental Assessement with a finding of no significant impact from the FAA.
- ✓ Private development in the Airport Business Park included the construction of Pulliam LLC phases 3&4, lease and construction of the FBI facility, and sale of land to Air Zona for construction of an engineering company.

FY 07 NEW INITIATIVES

- Lease additional property in the Airpark for private development.
- Complete reconstruction of John Wesley Powell Blvd. from Shamrell Blvd. to Pulliam Drive.
- Design runway extension and acquire grant for its construction.
- Rent additional office space on airport and in terminal building to increase revenue.
- Complete fibre optic cable installation in airpark and terminal building.

PERFORMANCE MEASURES

Council Priority/Goal: PUBLIC SAFETY

Goal: Meet FAA regulations for Aircraft Rescue/Fire Fighting and medical responses

Objective: Respond within 3 minutes.

Measures:	CY 04	CY 05	CY 06	CY 07
	Actual	Actual	Estimate	Proposed
Percentage of calls responded to within 3 minutes.	100	100	100	100

Council Priority/Goal: PUBLIC SAFETY

Goal: Keep the airport open and maintain safe operations during snow events

Objective: Commence snow removal operations on time and have the airport opened by 07:00 during snow events.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Percentage of time airport opened by 07:00	99	100	100	100

Council Priority/Goal: CUSTOMER SERVICE

Goal: Keep airport facilities and equipment operational.

Objective: Commence or complete repairs within 24 hours of notification

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Percent of time repairs are completed or commenced within	90	100	100	100
24 hours of notification				

Council Priority/Goal: FISCAL HEALTH

Goal: Increase airport revenues

Objective: Lease additional space on airport

	CY 04	CY 05	CY 06	CY 07	ı
Measures:	Actual	Actual	Estimate	Proposed	l
Percentage of airport revenue increases	+9	+5	+5	+5	l

EXPENDITURES BY CATEGORY:									
	_	Actual	Adopted	_	stimated		Proposed	Б	de et De de et
		penditures 004-2005	Budget 005-2006		penditures 005-2006	2	Budget 2006-2007		dget-Budget Variance
PERSONAL SERVICES	\$	549,639	\$ 584,501	\$	571,049	\$	673,261	\$	88,760
CONTRACTUAL		269,021	277,657		242,100		316,017		38,360
COMMODITIES		88,308	105,582		96,344		129,062		23,480
CAPITAL		664,291	-		-		85,900		85,900
TOTAL	\$	1,571,259	\$ 967,740	\$	909,493	\$	1,204,240	\$	236,500
EXPENDITURES BY PROGRAM:									
GENERAL ADMINISTRATION	\$	476,560	\$ 430,823	\$	409,167	\$	469,299	\$	38,476
SAFETY AND SECURITY		104,844	75,706		74,641		115,414		39,708
SNOW CONTROL		52,193	61,147		61,079		86,480		25,333
MAINT BLDGS AND GROUNDS		269,989	325,925		291,015		436,614		110,689
MAINT RUNWAY & TAXIWAY		75,077	73,039		73,291		96,133		23,094
AIRPORT COMMISSION		585,607	1,100		300		300		(800)
DISASTER RECOVERY		6,989	-		_		-		-
TOTAL		1,571,259	\$ 967,740	\$	909,493	\$	1,204,240	\$	236,500
SOURCE OF FUNDING:									
	AIR	PORT FUND				\$	1,204,240		
						\$	1,204,240		

COMMENTARY:

The Airport operating budget has increased 16% and capital expenditures total \$85,900 resulting in an overall net increase of 24%. Personal Services increases are due to .5 FTE staffing addition that include the Maintenance Worker II position. In addition there is a 9% pay plan adjustment and increases in Arizona State Retirement, health insurance, and dental insurance. Contractuals increases are due to increases in Maintenance, Custodial, and Rent expenses. Commodities increases are due to Equipment, Motor Vehicle, Materials & Supplies, and Other Operating Supplies expenses. Major capital (>\$10,000) includes \$57,900 for a mowing tractor and \$28,000 for a pick up with snow plow.

The Environmental Services division is comprised of a valuable team of professionals committed to providing the greater Flagstaff community with progressive management strategies that emphasize customer service, environmental management, waste reduction, refuse and recycling collection, and sound landfill management. In partnership with citizens and agencies, we embrace the concepts of sustainability, pollution prevention and conservation of energy and natural resources.

PROGRAM DESCRIPTION

The Environmental Services division provides the citizens of Flagstaff the best refuse and recycling service; a progressive, community-based conservation program, and an Environmental Management and Landfill program that strive to be models in the industry. We accomplish our goals through a team of professionals committed to collaboration, excellent customer service, and the value of our community's quality of life.

FY 06 ACCOMPLISHMENTS

- ✓ Facilitated the renewal of a 10-year IGA with the City
 of Prescott for the delivery of recyclables.
- ✓ Facilitated the creation of a 10 year IGA with NAU for the collection of a trash and recyclables from campus.
- Met the annual minimum recycling tonnage to Norton environmental for the first time since the programs inception.
- Prepared \$403,300 of grant proposals to the U.S. EPA and Arizona Department of Environmental Quality for Brownfield redevelopment projects.
- ✓ Initiated Brownfield site assessment activities for the Downtown Gateway East Project.
- ✓ Towed over 100 junked or abandoned vehicles from residential properties, sponsored over 40 voluntary cleanups, and removed over 15 abandoned transient camps within City limits.
- Completed Compost Market Analysis to define project parameters and meet potential market outlets.

- ✓ Awarded new Industrial Hygiene and Environmental Consulting Services contracts.
- ✓ Awarded new hazardous waste disposal contract for household and city-generated hazardous wastes.
- ✓ Remediation of the flooding event at the landfill in January of 2005.
- ✓ Extension and realignment of landfill haul road.
- ✓ Reconstruction and reinforcement of Phase I of the 25-foot litter fence.
- ✓ Construction of Phase III of the 25-foot litter fence.
- ✓ Hosted SWANA State collections/landfill Road E O.
- ✓ Installation of upgraded Auto Scale software.
- ✓ Completed the emergency tree limb removal from City streets and businesses.
- ✓ Tracked and documented information from Emergency Cleanup for reimbursement by FEMA and State agencies of \$131,530.
- ✓ Awarded the City Manager's Excellence Agassiz Award for Teamwork.
- Created a safety awareness program to reduce the number of chargeable accidents.

FY 07 NEW INITIATIVES

- Implementation of the Route 66 Central Corridor Brownfield Inventory and Assessment.
- Development and implementation of a City of Flagstaff Sidewalk Maintenance Enforcement Program.
- Creation of new Small Business Waste Acceptance Program for the proper disposition of hazardous waste for small local businesses.
- Develop Landfill Residential Drop Off Center -Standard Operating Procedures.
- Develop and implement an Equipment Maintenance Facility/Fuel Station Operating Plan in conjunction with Fleet Services.
- Develop and implement a new comprehensive landfill construction sequencing plan.
- Increase and expand the employee development program.
- > Improve on customer service components.
- Combine landfill and collections personnel resources to provide 7 day phone coverage.

PUBLIC WORKS

ENVIRONMENTAL SERVICES

PERFORMANCE MEASURES

Council Priority/Goal: QUALITY OF LIFE

Goal: Increase the overall tonnage of recyclable and hazardous materials collected by the Environmental Services

Division.

Objective: Increase tonnages collected from Flagstaff residents and businesses by 5% annually.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Residential recycling tonnage	4,721 tons	5,299 tons	5,563 tons	5,842 tons
Commercial recycling tonnage	4,392 tons	4,653 tons	4,885 tons	5,130 tons
Hazardous waste tonnage including electronics	83 tons	91 tons	95 tons	99 tons

Council Priority/Goal: PUBLIC SAFETY

Goal: Create and implement a Safety Awareness Program.

Objective: Decrease number of chargeable accidents by 25% annually.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Chargeable Accidents	7	4	3	2

Council Priority/Goal: FISCAL HEALTH

Goal: Develop and implement an Equipment Maintenance Facility/Fuel Station Operating Plan in conjunction with Fleet

Services.

Objective: Reduce landfill expenses associated with equipment maintenance and fueling.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Reduce fuel costs by installing a tank and using Red Dye diesel.	N/A	N/A	\$ -16,000	\$ -50,000
Reduce costs associated with maintenance of equipment.	N/A	N/A	\$ -5,000	\$ -15,000

Council Priority/Goal: PLANNING FOR GROWTH

Goal: Develop and implement a new comprehensive landfill construction sequencing plan.

Objective: Identify expected alternate and on-site daily cover volumes; identify remaining airspace; calculate waste compaction rates; project waste volume growth and cost analysis per ton by waste product; build a Profit/Loss statement.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Provide numbers for projections for a short term and long term operating plan for the landfill.	N/A	N/A	100%	N/A

Council Priority/Goal: CUSTOMER SERVICE

Goal: Establish and meet new timeline standards for complaints, service requests and phone calls.

Objective: Improve on customer service standards to increase Customer Service Satisfaction score from 88% to 93%.

	CY 04	CY 05	CY 06	CY 07
Measures:	Actual	Actual	Estimate	Proposed
Reduce complaint call response time to 24 hours.	N/A	N/A	100%	N/A
Reduce average service request time to 48 hours	N/A	N/A	100%	N/A
Increase phone coverage to hours of operation for City hall	N/A	N/A	100%	N/A
and Saturday and Sunday coverage.				

EXPENDITURES BY CATEGORY:									
		Actual Adopted		Estimated		Proposed			
	E	penditures		Budget	Expenditures		Budget	Bu	dget-Budget
		004-2005	2	2005-2006		2005-2006	2006-2007		Variance
PERSONAL SERVICES	\$	2,836,619	\$	3,169,949	\$	3,217,176	\$ 3,710,361	\$	540,412
CONTRACTUAL		3,007,163		2,638,031		2,666,675	2,815,026		176,995
COMMODITIES		1,038,580		1,043,691		1,203,967	1,333,066		289,375
CAPITAL		1,211,342		3,087,620		1,587,194	3,725,873		638,253
TOTAL	\$	8,093,704	\$	9,939,291	\$	8,675,012	\$ 11,584,326		1,645,035
EXPENDITURES BY PROGRAM:									
GENERAL ADMINISTRATION	\$	504,200	\$	778,519	\$	746,919	\$ 980,821	\$	202,302
RESIDENTIAL COLLECTION		1,587,705		1,659,323		1,533,602	2,270,586		611,263
COMMERCIAL COLLECTION		1,493,436		1,874,198		1,556,421	2,272,021		397,823
SANITARY LANDFILL		1,554,206		2,737,789		2,177,447	2,564,962		(172,827)
BIN MAINT-RESIDENTIAL		31,788		75,134		45,604	72,977		(2,157)
BIN MAINT-COMMERCIAL		60,595		103,754		85,470	175,773		72,019
HOIST & HAUL		245,438		276,634		285,763	494,221		217,587
RECYCLING-LANDFILL		100,260		97,608		97,911	105,380		7,772
HOUSEHOLD HAZ WASTE COLL		117,272		168,513		160,201	195,990		27,477
RECYCLING - CURBSIDE COLL		733,568		771,415		787,445	839,733		68,318
INERT MATERIAL LANDFILL		17,667		48,395		30,052	38,832		(9,563)
COMMERCIAL RECYCLING		419,179		660,104		435,976	922,505		262,401
TREE DEBRIS REMOV		80,446		-		-	-		_
BROWNFIELD		17		120,454		114,952	132,857		12,403
CONSERVATION EDUCATION		56,100		101,002		91,280	78,570		(22,432)
ENVIRONMENTAL MANAGEMENT		196,007		247,415		221,951	237,490		(9,925)
ENVIRONMENTAL CODE ENFORC		67,117		110,974		103,680	113,648		2,674
COMMERCIAL SALES		3,982		8,060		8,060	7,960		(100)
COUNTY - HOIST AND HAUL		1,071		-		-	-		-
PW YARD FIRE DAMAGE REPL		70,911		100,000		192,278	_		(100,000)
LANDFILL SITE IMP		479,540		-		-	80,000		80,000
MRF ENTRY IMPROVE		273,199		<u>-</u> _		<u>-</u>	_		<u>-</u>
TOTAL	\$	8,093,704	\$	9,939,291	\$	8,675,012	\$ 11,584,326	\$	1,645,035
SOURCE OF FUNDING:									
	EN۱	/IRONMENTA	AL SE	ERVICES FUN	۱D		\$ 11,584,326		
							\$ 11,584,326		

The Environmental Services operating budget has increased 15% and capital expenditures total \$3,725,873 resulting in an overall net increase of 17%. Personal Services increases are due to new staffing, the 9% pay plan adjustment and increases in Arizona State Retirement, health insurance, and dental insurance. Contractuals increases are due to increased costs related to utilities, education and training. Commodities increases are due to increases in fuel costs and fleet related charges. One-time expenditures for this division are mainly capital items. Major capital (>\$10,000) includes capital equipment, as well as capital improvements ongoing at the landfill. Refer to Schedules 8 and 9 for a detailed listing.